REGISTERED COMPANY NUMBER: 01926938 (England and Wales)
REGISTERED CHARITY NUMBER: 1017599

THRESHOLD HOUSING LINK REPORT OF THE TRUSTEES AND UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2019

Haines Watts
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REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

The Trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2019. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

OBJECTIVES AND ACTIVITIES

Objectives and aims

Threshold Housing Link (established 1972) is a charity based in Swindon that actively tackles the issue of homelessness by providing supported accommodation for single homeless and hard to engage rough sleepers and sofa surfers. Our supported accommodation has a pro-active personal development and resettlement programme to enable move-on from hostel accommodation into more independent living. Threshold provides encouragement and training to help homeless people move from the street to a home, supporting them to regain independence and develop their ability to take advantage of or (re)join education, employment or training opportunities.

We assisted close to 200 individuals during the period of this report in Threshold's 1 direct access hostel and 5 move-on project houses that we owned or managed. We ceased to operate the direct access hostel, Culvery Court, and the resettlement projects located in School Court and County Road, Swindon, altogether, on 30 September 2018. We supported 179 individual rough sleepers through our Street Outreach Service, and as many individuals again who were sofa surfing. 34 individuals were accommodated in Threshold's medium term accommodation projects. Over 1000 blankets were handed out to the street homeless during this reporting period.

Our service users, who are predominately sofa surfers and rough sleepers, often have complex issues related to substance misuse, unmet mental health needs, social exclusion, a loss of self-esteem due to being homeless, a decline in wellbeing and difficulty sustaining positive relationships due to the entirety of their experiences. Our direct access emergency hostel provided accommodation predominately to persons who, prior to admission to the hostel, had been found to be rough sleeping.

All residents undergo a comprehensive needs assessment prior to taking up their accommodation and a support plan is co-constructed with them by our staff, which is reviewed regularly throughout the resident's stay. Our needs assessments are evidence based and person centred, focusing on the resident's desired outcomes, particularly outcomes which allow them to live well reliant increasingly on less support, towards total independence.

Our Purpose and Objectives

The charity's purposes as set out in the objects contained in the Company's Memorandum and Articles of Association. The aim of the charity is to reduce the impact of homelessness on people through the provision of supported accommodation, support and advice to single homeless people. Our aims fully reflect the purposes that the charity was set up to further and we take care to ensure our work delivers on our aims.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

The Trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The Trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The Trustees met to hold Management Board Meetings six times during the year in order to receive management reports, discuss proposals and plans for development and service improvement in the undertaking of their Governance responsibilities of being Trustees of the Charity and Directors of the Limited Company. Additionally, during a year of significant organisational change, the Trustees also met with senior managers on six further occasions to hold focus group meetings.

The focus of our work

Our main objectives for the year continued to be the provision, operation and management of services to assist those who are single and homeless. All our schemes and services can be accessed by self-referrals or via direct referral from other agencies such as Probation, Social Services and the Local Authority. Emergency assistance is available through our:

- Street Outreach Service; supporting, assessing risk and need of those sleeping on the streets, at breakfast clubs, our drop-in day centre and attendance at The Filling Station Soup Run and other evening food handouts; or
- Culvery Court, our emergency, direct access hostel, was available for those in immediate need of accommodation: supporting 20 residents each day. We ceased management of Culvery Court part-way through the reporting period, on 30 September 2018. For those moving on from our 'first stage' emergency direct access hostel, Culvery Court, we provided accommodation at various types of move-on resettlement hostels. The remit of these hostels varied by the length of stay afforded residents and the level of keywork support provided and included:
- 2 Move-on resettlement hostels for men; supporting 7 residents each day with additional out of hours on-call support. Threshold ceased management of these two hostel properties on 30 September 2018
- 1 Move-on resettlement hostel for women; supporting 5 residents each day with additional out of hours on-call support. Demand for all-female accommodation decreased during the reporting period and the hostel reverted to provide mixed gendered accommodation part way through the year and remains so beyond this reporting period
- 2 Move-on resettlement hostels that are mixed gendered: supporting 10 residents each day with additional out of hours, on-call, floating support provided

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

The strategies we use to meet our objectives include:

- Providing a range of services that meet identified needs of single homeless people and focused provision specifically for rough sleepers
- Working in partnership with other agencies to secure the widest range of support and advice is available for the needs of our client group; and by
- Creating opportunities for people to encounter positive activities that increase self-esteem, confidence, positive social and leisure time interactions and for our residents to experience a 'home environment' whilst exploring and learning the skills necessary to secure and maintain independent accommodation and sustain the positive lifestyle of their choice

Significant activities Rough Sleeping

We continued to see a rise in the number of people sleeping rough both nationally and locally in Swindon. Threshold undertook the November 2018, Swindon street count and in partnership with Swindon Borough Council identified 28 people as sleeping rough on the night of the annual national rough sleeper count. The indirect costs associated with the consequences of rough sleeping (e.g. physical health and mental health problems, drug/alcohol misuse, crime and so forth) can be significant. Sleeping rough is dangerous and damaging to both individuals and communities alike. The longer someone sleeps rough, the worse their problems will likely become and the costlier it is to resolve those problems once the individual accesses support services.

Funded from Threshold's own free reserves, a small payment from Swindon Borough Council (restricted specifically to this project), and from donations and fundraising efforts, our Street Outreach Service makes first and primary contact with the town's homeless community. Those who are rough sleeping, sofa surfing or threatened with homelessness are offered support to access essential aid and interact with the Local Authority towards securing emergency accommodation and other forms of housing. Over the past year a total 449 individuals were directly assisted by our Street Outreach Service Team.

Threshold provided assistance to our service users to prevent homelessness, access accommodation if already homeless, support benefit applications and appeals against unfair and punitive decisions, organise physical and mental health care interventions, as well as providing robust advocacy and practical support in multiple other ways. Our Outreach Team are skilled at and proactive in identifying and raising welfare and safeguarding concerns. Threshold also provide emergency bedding, clothing and other essential supplies to immediately improve the welfare of rough sleepers while emergency accommodation is sought, and afterwards where there is an ongoing need.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

Direct Access

Our provision for single homeless men at Culvery Court continued to see heavy demand for the available 20 beds. Considerable work was undertaken to develop advanced skills within the staff team, particularly in the identification of need and adaptation of services offered to those suffering from complex trauma. Many of the hostel's residents have multiple complex needs related to illicit substance and alcohol dependence, multiple and complex traumas and severe and enduring poor mental health with often unmet physical and psychological care needs. A Psychologically Informed Environment model was embedded within the organisation during the reporting period, with training provided to staff, in order to better meet the needs of our residents and to more rapidly prepare residents to transition to the first stage of the resettlement housing process. As stated previously within the report, Threshold ceased to manage operations at Culvery Court, the direct access hostel, on 30 September 2018.

Resettlement Move-On Projects

As at 31 March 2019, Threshold owns 3 properties which serve as move-on resettlement hostels, offering 15 bed spaces. Residents can stay for up to 2 years whilst they recover from the multiple traumatic effects of being homeless. Residents who would benefit from doing so have the opportunity to learn essential life skills, emotional coping strategies and access keywork support to enable them to attain, maintain and sustain independent accommodation in the community; learning to be self-sufficient, good tenants and great neighbours.

Monitoring and Evaluation

All our services collate quantitative data and request qualitative feedback from service users, suppliers and partner agencies. This is used to review the charity's activities, plan for developments and create innovative solutions for issues that are identified as requiring attention and support.

The utilisation of the INFORM management information system (MIS) since August 2017, which holds among its tools the "Outcomes Star" for monitoring client journeys, has provided Threshold staff with a comprehensive method of evaluating service user progress through their journey from rough sleeping to resettlement accommodation and then into independent living. In general, the INFORM MIS has enabled Threshold to better monitor, report and analyse data to inform service development and benchmark our performance.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

Public benefit

The Trustees are aware of the Charity Commission guidance on Public Benefit and confirm that they have complied with the duty in the Charities Act 2011 and to have due regard to it. They consider the full information which follows in this annual report, about the Trust's aims, activities and achievements in the many areas of interest that the charity supports, demonstrates the benefit to its beneficiaries and through them to the Public that arise from those activities.

How our activities deliver public benefit

The charity's main activities and who it tries to help are described below. All our charitable activities focus on tackling homelessness and poverty and are undertaken to further our charitable purposes for the public benefit.

Access to our services

Equal access to our services is an important issue for us. We are currently monitoring the access to our services by gender, disability, and sexual orientation. We are aware that Black and Minority Ethnic (BME) Communities are disproportionately represented in deprived areas of our town. We believe equal access to our services is vital to our success and that successful outcomes must be shared by all communities that use our services.

FINANCIAL REVIEW

Financial position

Threshold's principle activity continues to be the provision of a range of services that alleviate the suffering of homeless people. The past year saw a significant reduction in the charity's long-standing income through our loss of the Adult Supported Housing contract delivered at Culvery Court. As of 1 October 2018, Sanctuary Housing Association subsumed management of their assets: Culvery Court and two other properties managed by Threshold, in School Court and County Road, Swindon. Sanctuary Housing Association took over provision of those services run by Threshold until 30 September 2019. Incoming resources generated from our charitable activities amounted to £597,255 which was available for operating the accommodation and other related services for single homeless people. Resources expended to operate those services amounted to £665,135, producing a deficit of £67,880.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

Principal Funding Sources

Our main funder during 2018/19 was Swindon Borough Council through the payment of Housing Benefit and the Supporting People Grant. Aside from the income generated by the fees charged for the supported accommodation (£329,577) and the Supporting People Grant (£156,979) we also received a grant to support the work of the Street Outreach Team (£21,704 - SBC). Grants were also received from Columbia Threadneedle Foundation (£2,000) and from Zurich Community Trust (£3,685). Additional fundraising activities generated a total of £43,943 in donations and gifts made by many generous corporate supporters, 'Business Against Homelessness' members, and by the many generous members of the public who's support allows Threshold to serve the homeless.

Part of the donations received were from the following:	
o Charities Trust - AFL Payroll Giving	£7,721
o Primary Homes & Lettings	£5,500
o Sister Mary	£4,445
o Columbia Threadneedle	£3,355
o Swindon Pressings	£2,350
o Jacky D.	£1,868
o Police Cadets	£1,770
o Synter Mercedes-Benz	£1,152
o Nationwide	£1,123
o WhiteStuff	£1,050
o Catalent	£710
o AFL communications	£672

As of the 31 March 2019 we employed 10 contracted employees (6 full-time & 4 part-time) which represented a significant reduction in staff (from 19 full-time & 6 part-time as of 31 March 2018) to reflect the change in business needs, with most staff reduction protected under TUPE, while some voluntary and compulsory redundancies took place. Across the period reflected in the statement, staffing costs represent the greatest overall expenditure at £410,607. Administration and organisational support costs amounted to £199,161 which includes admin staff, rates, council tax and water, light and heat, insurance, premises costs, depreciation, rent, telephone, fax and internet, printing, postage and stationary, computer and website costs plus mortgage interest and bank charges. Governance costs amounted to £6,976.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

FINANCIAL REVIEW

Investment policy and objectives

Each year most of the charity's income is spent, so aside from retaining a prudent amount of reserves in accordance with the charity's policy, there are few funds available for long-term investment. However, notwithstanding this, we place some income and/or grants that are received in advance, into high interest savings accounts before draw down in an effort to attract additional revenue. Donations can also accrue Gift Aid or be placed in CAF CASH and COIF Accounts before use. The Board of Trustees do not speculate in commercial money markets.

Reserves policy

Cash flow projections for income and expenditure are regularly reviewed to ensure that the level of available assets and income reserves are adequate, and that the charity is in a position to meet all of its commitments. The charity's reserves policy states that Threshold will accrue funds "sufficient to cover three month's running costs in order to ensure an orderly closure of the project should this become necessary, taking into account future needs, forecasts of future income and expenditure, and the level of liabilities both current and future". Once this level is achieved, a review of general reserves is undertaken and potential investment in property to provide additional accommodation schemes is considered. A designated reserve fund of £10,000 was previously established to cover future replacement costs of all IT hardware and associated software following the need to replace the server and backup provision for the business. It is envisaged that during the next financial year approximately 20% of all the charity's computers will need to be replaced. This investment in equipment will help protect our business continuity capability.

A major repairs and renewals designated fund of £50,000 is kept to fund all major renewals, refurbishments and repairs to the charity's residential properties and ensured the organisation's obligations of repair to the leased entities managed throughout much of the reporting period. This fund covered major purchases within the hostels and offices so that they could operate and be managed in good repair and order, to uphold health and safety and support wellness and efficiency of staff. This fund, in general, provides cover for the replacement of boilers, roofs, windows, bathrooms, kitchens, carpets, large household goods and other necessary office equipment etc. Despite ceasing to manage operations at properties owned by Sanctuary Housing Association in Swindon, at Culvery Court, at School Court and in County Road (altogether on 30 September 2018), the fund was maintained at the level of £50,000 in view of the likelihood of potential refurbishment or major renewals at any or all of Threshold's three freehold properties which may be necessary in order to comply with requirements of The Licensing of Houses of Multiple Occupation (Prescribed Description) (England) Order 20182 ('the Prescribed Description Order 2018') which had the effect of extending the scope of section 55(2) (a) of the Housing Act 2004.

At the year-end free reserves amount to £nil (2018 £nil). Free reserves represent unrestricted reserves less designated reserves and those tied up in fixed assets.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

FUTURE PLANS

- Where it is possible, we will seek to strengthen our partnership and joint working capabilities through developing initiatives that will not only lever in funding but provide holistic approaches to support single homeless people. Recent meetings with other services have identified a gap in the provisions for women in crisis, an evidence based and Psychologically Informed day and night centre provision, accommodation for high needs and substance dependent persons, and additional resettlement and move-on accommodation which is under resourced in Swindon. We are embarking on the development of plans to bridge these gaps through collaborative working practices and protocols, seeking to expand our property portfolio, and restructuring our current staffing profile while focussing also on staff skills development through increased training and specialist support.
- We will seek to strengthen the Board of Trustees by recruiting up to 10 members during the coming year. Underrepresented groups on the Board, currently include people from ethnic minorities, those with disabilities and women. Therefore, we aim to be more proactive to encourage people from these groups to consider joining our membership and becoming a Trustee. We are also keen to diversify the professional skills represented on the Board and given our expansion plans we are actively seeking potential Trustees with qualifications and practical experience within law, marketing, building & property development, social work, psychology, nutrition, accounting and management of homeless hostels.
- Our strategy in terms of increasing sources of funding will see us seek to expand our corporate relationships and introduce to them fundraising targets for general and specific projects, provide business and skills mentors for our service users, and provide a skills exchange and awareness raising function for Threshold staff. We will continue to apply for grant funding for our projects and for key posts within the organisation that allow both for a skills expansion and support complex major project management. We will seek to identify a suitable property development and source funding from grant providers and traditional lenders towards meeting our aim of expanding our resettlement property provision. We will develop and widen our "friends and supporters" network to assist in supporting our aims to raise awareness of homelessness and the work Threshold do to relieve homelessness in Swindon, and also to independently undertake a number of fundraising events for Threshold across the year.
- We will seek to substantially develop our utilisation of social media and digital marketing to attract more recognition of our position as Swindon's longest established homeless charity and raise awareness of the work currently undertaken by Threshold.
- As part of the wider development of the organisation, we will continue to investigate the viability of tendering for a range of additional support and service supply contracts within Swindon.
- We will seek to build on our experience from our recent foray into social enterprise to identify further opportunities to create commercial social enterprises that will offer training, work experience and employment for our service users.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, Limited by Guarantee, as defined by the Companies Act 2006.

The organisation was formed in June 1972 and was known as The Swindon Cyrenians (AGAPE) when first registered as a charity. The charity is now branded as Threshold Housing Link, a registered charity No. 1017599 and is a company limited by guarantee, registered no. 1926938. The company is governed by its Memorandum of Association which establishes the objects and powers of the charitable company and the charity is regulated under its Articles of Association; the co-joined document is known as the Memorandum and Articles of Association. In any event of the company needing to be wound up members are required to contribute an amount not exceeding £10. There are 6 paid up members. The Trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

At the Annual General Meeting of the charity, held on 8 November 2018, a special resolution to convert from a Company Limited by Guarantee to a Charitable Incorporated Organisation (CIO) under the Foundation Model was proposed and accepted by Members and the Board of Trustees. Implementation of this resolution remained in progress during this reporting period and it is anticipated that the transition will be an ongoing endeavour across the duration of the coming financial year.

Recruitment and appointment of new trustees

The directors of the company are also charity Trustees and, for the purposes of charity law and under the company's Articles, are known as Trustees and members of the Board of Trustees. Under the requirements of the Memorandum and Articles of Association the Trustees are elected to serve for a period of three years, after which they must be re-elected at the next Annual General Meeting.

Recruitment is undertaken continually through recommendations, advertised on our website, information leaflets, presentations and Voluntary Action Forums. There is a documented induction process, which usually takes three months to complete and includes observing management meetings, visiting our projects and schemes, meeting other Trustees, staff and service users, as well as completing a full application form, providing references and undergoing a Disclosure and Barring Service (DBS) check. The Board of Trustees seek to maximise the skill base of the Board and training is available in areas pertaining to the specific knowledge required for the nature of the charity's business and operations and specific to the role of a Trustee. This assists people's understanding and capability to review services, monitor and evaluate data relating to the outputs and outcomes of the schemes and services. A broad skills mix is required of the Board; an annual skills review monitors and highlights any learning that has taken place and identifies areas of potential loss due to retirement, thereby creating a need for growth and expansion with particular skill bases.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

The Board met to hold Management Board Meetings on six occasions and received reports from all departments as well as financial overviews, project development updates and ideas for modernisation and improvement. Additionally, six focus group meetings were held throughout the reporting period which enabled the Board to review specific elements of service operations, discuss ideas for developments or consolidation of activities and review the effectiveness of strategy. All Trustees give their time voluntarily and receive no benefits from the charity.

Jeremy Rice was elected as Chair by the Board of Trustees with effect from 1st June 2016, he resigned this position and also ceased to be a Trustee effective from 28 February 2019. Richard Clowes replaced Jeremy Rice as Chair of Trustees with immediate effect on 28 February 2019. The number of members on the Board of Trustees at the end of this reporting period stood at four. The maximum number of board members, as outlined in the Memorandum and Articles of Association, is determined as one third of the membership or up to ten people.

Decision making

The overall responsibility for the charity rests with the Board of Trustees, who are appointed as directors of the charitable company. The Trustees who served during the year and up to the end date of this report as well as new Trustees appointed post reporting period are listed in the 'REFERENCE AND ADMINISTRATION DETAILS' section of this report. Authority from the Trustees during the majority of this reporting period was delegated to the Chief Executive Officer, who was also the company secretary, and was responsible for the day to day running of the charity. Effective from 20 March 2019, Trustees appointed the Chief Development Officer to assume all those responsibilities previously assigned to the Chief Executive Officer.

Remuneration of key management personnel is set by the Trustees after considering the remuneration of equivalent staff at similar charitable organisations.

External Relationships

The charity is part funded by Swindon Borough Council to deliver Outreach Services within Swindon.

Our partner Housing Associations, who are Registered Social Landlords (RSL's), often influence our strategy, processes and operations through the managing agent agreements, review systems and reporting mechanisms. During this reporting period we worked with Sanctuary Housing Association.

The charity also maintains close collaborative and strategic links with other homelessness and health and social care organisations both within Swindon and nationally.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

The charity is aware of non-financial risks presented by events and their outcomes that may have a significant effect on:

- Operational Performance
- Achievement of aims and objectives
- Meeting expectations of stakeholders

The charity's activities are subject to a variety of regulatory and legal compliance issues and as such the organisation has considered those major risks to which it is exposed and maintains a comprehensive risk register which is regularly reviewed and systems have been designed to mitigate those risks. Regular reports are presented to the Board of Trustees.

All operational and building risk assessments are reviewed annually, with routine inspection being undertaken at frequent intervals. Specific staff members have been identified as having health and safety responsibilities. All monitoring requirements are adhered to, with reports being submitted to funders as per specific arrangements. A Business Continuity Plan is in place which covers eventualities such as fire, flooding, loss of use of buildings and pandemic situations effecting staff and residents.

Most of Threshold's income comes from property rents, service charges and statutory grants and most costs relate directly to service provision. Our fixed assets relate to ownership and management and lease agreements on accommodation. Our balance sheet reflects the value of these property assets but these funds are not available for general charitable expenditure. It is further recognised that these fixed assets generate periodic maintenance and repair costs for the charity.

The level of service provided by Threshold mainly corresponds to the level of grant funding and as such the charity will not be able to operate independently of statutory funding in its current form but would require restructuring in line with a reduction in income. The retendering of Adult Homelessness Services by Swindon Borough Council in March 2018 posed a major challenge for the charity. Sanctuary Housing Association, the owners of Culvery Court chose not to make the building available to other bidders (despite it being managed and operated by Threshold since it was built) and as such they took over the full management of the hostel from 1st October 2018. Swindon Borough Council also chose not to award support contracts for resettlement or ex-offender accommodation. The organisation did develop a new fundraising strategy in 2018/19 which places a greater emphasis on corporate fundraising, events and increasing our wider donor and supporter base. This has increased donated income substantially but not to the level equivalent or in the region of the loss of support grants.

There is a notice period built into each funding agreement which allows us to wind down services. This serves as protection against Threshold becoming insolvent. In addition, insurance provides cover against the inability to provide services due to damage to buildings, etc. The risks to service charge income is covered by a cautious estimate of occupancy level and bad debts which may be accrued in each year's budget. Considerable work must continue to be undertaken in the coming financial year to reduce voids, which remained high throughout this period of reporting. Management accounts, cash flow forecasts and budget variances are regularly monitored and acted upon.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

01926938 (England and Wales)

Registered Charity number

1017599

Registered office

2nd Floor

1 John Street

Swindon

Wiltshire

SN1 1RT

Trustees

Lindsey Cattelain

Michael O'Shea

Jeremy Rice

Bryan Saunders

Annie Anderson

Richard Clowes

Charlie Metcalfe

-resigned Chair and Board 26.2.19

-resigned 20.6.18

-appointed 04.06.18 / as Chair 28.02.19

-appointed 11.11.19

Company Secretary

Graeme Willis - resigned 26.4.19

Michael Keenan – appointed 26.4.2019

Independent examiner

Susan Plumb, ACA

Haines Watts Chartered Accountants

Old Station House

Station Approach

Newport Street

Swindon

Wiltshire

SN1 3DU

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2019

Bankers

Co-Operative Bank PO Box 250 Skelmersdale WN8 6WT

Approved by order of the board of trustees on 12th December 2015 and signed on its behalf by:

Richard Clowes – Chair of Trustees

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF THRESHOLD HOUSING LINK

Independent examiner's report to the trustees of Threshold Housing Link ('the Company') I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2019.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of ACA which is one of the listed bodies

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- 1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
- 2. the accounts do not accord with those records; or
- 3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
- 4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF THRESHOLD HOUSING LINK

Susan Plumb ACA Haines Watts Chartered Accountants Old Station House Station Approach Newport Street Swindon Wiltshire SN1 3DU

Date: 18th December 2019

STATEMENT OF FINANCIAL ACTIVITIES (including Income & Expenditure account) FOR THE YEAR ENDED 31 MARCH 2019

				2019	2018
		Unrestricted	Restricted	Total funds	Total funds
		funds	funds		
	Notes	£	£	£	£
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2 5	43,943	-	43,943	53,326
Charitable activities	5				
Supported accommodation		486,556	27,389	513,945	894,033
Other trading activities	3	38,543	_	38,543	12,377
Investment income	4	824		824	324
Total		569,866	27,389	597,255	960,060
EXPENDITURE ON	_				
Raising funds	6	3,269	-	3,269	3,192
Charitable activities	7	605 610	24.256	((1.0((005041
Supported accommodation		637,610	24,256	661,866	907,041
Total		640,879	24,256	665,135	910,233
NET INCOME/(EXPENDITURE)		(71,013)	3,133	(67,880)	49,827
RECONCILIATION OF FUNDS					
Total funds brought forward		963,686	3,685	967,371	917,544
TOTAL FUNDS CARRIED FORWARD		892,673	6,818	<u>899,491</u>	967,371

STATEMENT OF FINANCIAL POSITION AT 31 MARCH 2019

		Unrestricted	Restricted	2019 Total funds	2018 Total funds
		funds	funds		
	Notes	£	£	£	£
FIXED ASSETS Tangible assets	12	689,076	-	689,076	716,640
CURRENT ASSETS					
Debtors	13	9,599	-	9,599	35,867
Cash at bank		327,176	6,818	333,994	418,782
		336,775	6,818	343,593	454,649
CREDITORS					
Amounts falling due within one year	14	(40,922)	-	(40,922)	(91,746)
NET CURRENT ASSETS		295,853	6,818	302,671	362,903
TOTAL ASSETS LESS CURRENT LIABILITIES		984,929	6,818	991,747	1,079,543
CREDITORS Amounts falling due after more than or year	ne 15	(92,256)	-	(92,256)	(112,172)
NET ASSETS		892,673	6,818	899,491	967,371
FUNDS	19				
Unrestricted funds				892,673	963,686
Restricted funds				6,818	3,685
TOTAL FUNDS				899,491	967,371

The notes form part of these financial statements

STATEMENT OF FINANCIAL POSITION - CONTINUED AT 31 MARCH 2019

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2019.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2019 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees on 18th December 2019, and were signed on its behalf by:

Richard Clowes – Chair of Trustees

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2019

Cook flows from an austing activities	Notes	2019 £	2018 £
Cash flows from operating activities: Cash generated from operations Finance costs	1	(60,827) (3,789)	82,845 (4,316)
Net cash provided by (used in) operating activities		<u>(64,616)</u>	78,529
Cash flows from investing activities: Purchase of tangible fixed assets Interest received		(930) <u>824</u>	(24,272) <u>324</u>
Net cash provided by (used in) investing activities		(106)	(23,948)
Cash flows from financing activities: Loan repayments in year		(20,066)	(19,418)
Net cash provided by (used in) financing activities		(20,066)	(19,418)
Change in cash and cash equivalents in the reporting period	_	(84,788)	35,163
Cash and cash equivalents at the beginning the reporting period	of	418,782	383,619
Cash and cash equivalents at the end of the reporting period	•	<u>333,994</u>	418,782

NOTES TO THE STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2019

1. RECONCILIATION OF NET INCOME/(EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES

RECORDINATION OF NET INCOME, (EXTENDITORE) TO NET CASITIES WITH	CON OF LIVATING	ACHIVITIES
	2019	2018
	£	£
Net income/(expenditure) for the reporting period (as per the		
statement of financial activities)	(67,880)	49,827
Adjustments for:	*	
Depreciation charges	28,494	26,969
Interest received	(824)	(324)
Finance costs	3,789	4,316
Decrease in debtors	26,268	17,182
Decrease in creditors	(50,674)	(15,125)
	-	
Net cash provided by (used in) operating activities	(60,827)	82,845

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2019

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements are prepared in sterling, which is the functional currency of the entity and is rounded to the nearest £.

Going concern

Despite the loss of support funding from Swindon Borough Council, Directors are confident that the charity is still viable as a going concern. The reduction in staff numbers by way of transfer and redundancy and the ability to continue to provide accommodation to vulnerable people by utilising its own housing stock enables the charity to continue to generate income. Prudent financial management has produced sufficient reserves to both meet obligations and the ability to further develop accommodation and other services.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

Support and governance costs are re-allocated on the following basis which is an estimate, based on direct expenditure, of the amount attributable to each activity

Support accommodation	99%
Fundraising	1%

Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities.

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

1. ACCOUNTING POLICIES - continued

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	50 years
Hostel equipment	3 years
Motor vehicles	3 years
Computer equipment	3 years
Office equipment	15% reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Debtors

Trade and other debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid.

Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are recognised at their settlement amount.

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

2. DONATIONS AND LEGACIES

Donations Subscriptions/membership	Unrestricted funds £ 43,813 _ 130	Restricted funds £	2019 Total funds £ 43,813	2018 Total funds £ 53,239 87
	43,943		43,943	53,326

In 2018, £8,685 of donations and legacies income was received as restricted funds.

3. OTHER TRADING ACTIVITIES

			2019	2018
	Unrestricted	Restricted	Total	Total
	funds	funds	funds	funds
	£	£	£	£
Sleepout	26,426		26,426	7,221
Miscellaneous income	12,117		12,117	_5,156
	38,543		38,543	12,377

4. INVESTMENT INCOME

			2019	2018
	Unrestricted	Restricted	Total	Total
	funds	funds	funds	funds
	£	£	£	£
Deposit account interest	<u>824</u>		<u>824</u>	324

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

5. INCOME FROM CHARITABLE ACTIVITIES

*			Total	Total
	Unrestricted	Restricted	Funds	Funds
	Funds	Funds	2019	2018
	£	£	£	£
Fees from residents	329,577	=	329,577	509,759
Swindon Borough Council				
Supporting People grant	156,979	=	156,979	354,333
Outreach workers		21,704	21,704	21,360
Day Centre	Lie	-	-	5,222
Outreach donations	a 🗮	=	=	1,500
Threadneedle grant	=	2,000	2,000	1,859
Zurich grant	=	3,685	3,685	-
E				
	486,556	27,389	513,945	894,033

In 2018, £28,441 of income from charitable activities was received as restricted funds.

6. RAISING FUNDS

Raising donations and legacies

			2019	2018
	Unrestricted	Restricted	Total	Total
	funds	funds	funds	funds
	£	£	£	£
Fundraising events	3,269		3,269	3,192

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

7. CHARITABLE ACTIVITIES COSTS

CHARITABLE ACTIVITIES COSTS		Direct	t costs	Support	Totals
			(\$0	costs	
			£	e note 8) £	£
Supported accommodation		4	64,697	199,161	663,858
Supported accommodation		=	04,037	=======================================	
	Cost of	Supported			
	raising	accommo-	Support	2019	2018
	funds	dation	costs	Total	Total
	£	£	£	£	£
Staff costs	~ _	264,404	146,203	410,607	613,191
Housing association charges	_	41,184	- 10,200	41,184	89,892
Rates, council tax and water	_	-	8,142	8,142	8,198
Light and heat	_	_	24,100	24,100	31,153
Repairs and maintenance	_	28,523	- 1,120	28,523	12,240
Bad debts	_	25,405	_	25,405	17,445
Insurance	_	9,310	-	9,310	13,270
Other premises costs	_	15,016	_	15,016	8,153
Staff recruitment, training etc	_	12,142	_	12,142	10,042
Food and catering	_	,	_	,	15,564
Depreciation Depreciation	_	28,494	_	28,494	26,969
Fundraising events	1,277		_	1,277	964
Mortgage interest		3,789	-	3,789	4,316
Legal and professional fees	_	-	3,276	3,276	8,361
Auditors' remuneration	_	-0	3,700	3,700	7,094
Trustee Indemnity Insurance and			5,. 55	٥,, ٥٥	,,00
other costs	=		-	-	-
Rent	_	_	13,740	13,740	12,000
Telephone	_	9,415		9,415	13,206
Postage and stationery	_	1,759	-	1,759	3,046
Computer and website costs	_	11,512	_	11,512	6,360
Subscriptions	_	1,795	_	1,795	1,489
Bank charges	_	435	_	435	592
Sundry expenses	_	11,514	_	11,514	6,688
Surrary emperious					
	1,277	464,697	199,161	665,135	910,233
Support costs	1,992	197,169	(199,161)	-	~
		-			
Total expenditure 2019	3,269	661,866		665,135	910,233
Total expenditure 2018	3,192	907,041		910,233	

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

7. CHARITABLE ACTIVITIES COSTS - continued

Of the total expenditure, £640,879 was unrestricted (2018: £876,792) and £24,256 was restricted (2018: £33,441).

8. SUPPORT COSTS

		Governance	
	Managemen	costs	Totals
	t		
	£	£	£
Supported accommodation	192,185	6,976	199,161

9. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2019	2018
· · · · · · · · · · · · · · · · · · ·	£	£
Independent Examiner's fee	3,700	7,094
Depreciation - owned assets	28,494	26,969

10. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2019 nor for the year ended 31 March 2018.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2019 nor for the year ended 31 March 2018.

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

11. STAFF COSTS

Wages and salaries Social security costs Other pension costs	2019 £ 374,813 27,681 8,113	2018 £ 556,866 45,879 9,148
	410,607	611,893

The average monthly number of employees during the year was as follows:

2019	2018
20	26

No employees received emoluments in excess of £60,000.

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £118,387 (2018: £81,725).

In addition to the regularly incurred staff costs above, £9,880 of costs relating to staff redundancy were paid (2018: £1,298).

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

12.	TANGIBLE FIXED ASSETS	Freehold	Office	Hostel
		property £	equipment £	equipment £
	COST At 1 April 2018	720,000	23,435	137,798
	Additions			
	At 31 March 2019	720,000	23,435	137,798
·	DEPRECIATION	25.542	22.425	106.540
	At 1 April 2018 Charge for year	25,543 14,400	23,435	136,549
	At 31 March 2019	39,943	23,435	137,798
	NET BOOK VALUE			
	At 31 March 2019	680,057		
	At 31 March 2018	<u>694,457</u>		1,249
		Motor vehicles	Computer equipment £	Totals £
	COST	-		
	At 1 April 2018	14,673	102,034	997,940
	Additions	, <u> </u>	930	930
	At 31 March 2019	14,673	102,964	998,870
	DEPRECIATION			
	At 1 April 2018	8,047	87,726	281,300
	Charge for year	3,058	9,787	28,494
	At 31 March 2019	11,105	97,513	309,794
	NET BOOK VALUE			
	At 31 March 2019	<u>3,568</u>	5,451	<u>689,076</u>
	At 31 March 2018	6,626	14,308	716,640

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

12. TANGIBLE FIXED ASSETS - continued

Freehold property includes two properties held at valuation on an open market basis of £445,000. The valuation was carried out in March 2016 by independent, qualified valuers, Haslams Chartered Surveyors. One further property was revalued by Butfield Ltd in March 2017.

The net book value of all freehold property on an historic cost basis is £443,833 (2017 £469,233).

All of the above are used for charitable purposes.

13. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Trade debtors Other debtors Prepayments and accrued income	2019 £ 1,418 5,449 2,732	2018 £ 26,822 1,101 7,944
		9,599	35,867
14.	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		
	Bank loans and overdrafts (see note 16) Trade creditors Social security and other taxes Accruals and deferred income	2019 £ 19,500 4,597 16,825 40,922	2018 £ 19,650 242 12,802 59,052 91,746
15.	CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR		
		2019 £	2018 £
	Bank loans (see note 16)	92,256	112,172

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

16. LOANS

An analysis of the maturity of loans is given below:

Amounts falling due within one year on demand: Bank loans	2019 £ 19,500	2018 £ 19,650
Amounts falling between one and two years: Bank loans - 1-2 years	19,500	19,650
Amounts falling due between two and five years: Bank loans - 2-5 years	39,148	51,548
Amounts falling due in more than five years:	37,140	31,546
Repayable by instalments: Bank loans more 5 yr by instalments	33,608	40,974

17. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2019	2018
	£	£
Within one year	1,500	3,060

18. SECURED DEBTS

The following secured debts are included within creditors:

	2019	2018
	£	£
Bank loans	<u>111,756</u>	131,822

Bank loans totalling £111,756 (2018 £131,822) are secured against The Old Apple Yard and 10 Bronte Close.

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

19. MOVEMENT IN FUNDS

Unrestricted funds	At 1/4/18 £	Net movement in funds £	At 31/3/19 £
General funds	665,272	(71,013)	594,259
Repair fund	50,000	-	50,000
IT replacement fund	10,000		10,000
Revaluation reserve	238,414		238,414
	963,686	(71,013)	892,673
Restricted funds			
Threadneedle	=	2,000	2,000
National Lottery	3,685	-	3,685
Zurich		1,133	1,133
	3,685	3,133	6,818
TOTAL FUNDS	967,371	(67,880)	<u>899,491</u>
Net movement in funds, included in the above are as	follows:		
	Incoming	Resources	Movement
	resources £	expended £	in funds £
Unrestricted funds	L	L	L
General funds	569,866	(640,879)	(71,013)
Description of the second			
Restricted funds Outreach workers	21,704	(21,704)	_
Threadneedle	2,000	(21,704)	2,000
Zurich	3,685	(2,552)	1,133
	27,389		
	21,369	(24,256)	3,133
TOTAL FUNDS	<u>597,255</u>	(<u>665,135</u>)	<u>(67,880</u>)

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

19. MOVEMENT IN FUNDS - continued

Comparatives for movement in famo	Comparatives	for	movement	in	funds
-----------------------------------	--------------	-----	----------	----	-------

Comparatives for movement in funds	At 1/4/17 £	Net movement in funds £	Transfers between funds £	At 31/3/18 £
Unrestricted Funds General funds Repair fund IT replacement fund Revaluation reserve	614,130 50,000 10,000 238,414	46,142 - 	5,000	665,272 50,000 10,000 238,414
	912,544	46,142	5,000	963,686
Restricted Funds Nationwide van National Lottery	5,000	3,685	(5,000)	3,685
	5,000	3,685	(5,000)	3,685
	015.544	40.005		
TOTAL FUNDS	917,544	49,827		<u>967,371</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General funds	922,934	(876,792)	46,142
Restricted funds			
SBC - day centre	5,222	(5,222)	-
Outreach workers	21,360	(21,360)	-
WCF outreach	5,000	(5,000)	-
Threadneedle	1,859	(1,859)	-
National Lottery	3,685		3,685
	37,126	(33,441)	3,685
TOTAL FUNDS	960,060	(<u>910,233</u>)	49,827

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

19. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/17	Net movement in funds	Transfers between funds	At 31/3/19
	£	£	£	£
Unrestricted funds				
General funds	614,130	(24,871)	5,000	594,259
Repair fund	50,000		-	50,000
IT replacement fund	10,000			10,000
Revaluation reserve	238,414	-	-	238,414
Restricted funds				
Nationwide van	5,000	-	(5,000)	-
Threadneedle	-	2,000	_	2,000
National Lottery	-	3,685	-	3,685
Zurich		1,133		1,133
	5,000	6,818	(5,000)	6,818
TOTAL FUNDS	917,544	(18,053)		899,491

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds	1 400 900	(1.517.671)	(24.971)
General funds	1,492,800	(1,517,671)	(24,871)
Restricted funds			8
SBC - day centre	5,222	(5,222)	_
Outreach workers	43,064	(43,064)	-
WCF outreach	5,000	(5,000)	-
Threadneedle	3,859	(1,859)	2,000
National Lottery	3,685	-	3,685
Zurich	3,685	(2,552)	1,133
	64,515	(57,697)	6,818
TOTAL FUNDS	1,557,315	<u>(1,575,368</u>)	(18,053)

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2019

19. MOVEMENT IN FUNDS - continued

Purpose of restricted funds

SBC - Day Centre fund is to support the work of our drop-in day centre.

Outreach Workers funds are amounts received to support the work of the Outreach programme.

Nationwide van funds are amounts received for the purchase of a new van.

WCF outreach funds are funds received to support the work of the Outreach programme.

Threadneedle funds are amounts received to support photography workshops and an exhibition.

National Lottery funds are funds received to support mental health first aid training.

Zurich Community Trust funds are funds received to support the training of staff in cognitive and behavioural therapies.

Repair fund

A major repairs and renewals designated fund of £50,000 is kept to fund all major renewals, refurbishments and repairs to the charity's properties and ensures the agencies obligations of repair to the leased entities.

IT replacement fund

To fund the up-grade / replacement of the charity's IT systems.

Revaluation reserve

This represents the difference between the revalued amount of the freehold property and the value under the historic cost basis.

20. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2019.

To: Susan Plumb Haines Watts Old Station House Station Approach Newport Street Swindon SN1 3DU

Dear Sirs

Threshold Housing Link

The following representations are made on the basis of enquiries of management and staff with relevant knowledge and experience such as we consider necessary in connection with your independent examination of the charitable company's financial statements for the year ended 31 March 2019. These enquiries have included inspection of supporting documentation where appropriate. All representations are made to the best of our knowledge and belief.

General

- 1 We acknowledge that the work performed by you is substantially less in scope than an audit performed in accordance with International Standards on Auditing (UK) and that you do not express an audit opinion.
- 2 We confirm that the charitable company qualifies as small in accordance with the conditions set out in chapter 1 of part 15 of the Companies Act 2006.
- 3 We confirm that the charitable company was entitled to exemption under section 144 of the Charities Act 2011 the requirement to have its financial statements for the financial year ended 31 March 2019 audited. We also confirm that the members have not required the company to obtain an audit of its financial statements for the financial year in accordance with section 476 of the Companies Act 2006.
- 4 We have fulfilled our responsibilities as directors / trustees as set out in the terms of your engagement letter under the Companies Act 2006 for preparing financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), for being satisfied that they give a true and fair view and for making accurate representations to you.
- 5 All the transactions undertaken by the charitable company have been properly reflected and recorded in the accounting records.
- 6 All the accounting records have been made available to you for the purpose of your independent examination. We have provided you with unrestricted access to all appropriate persons within the charitable company, and with all other records and related information requested, including minutes of all management and trustee meetings and correspondence with The Charity Commission.
- 7 The financial statements are free of material misstatements, including omissions.

Assets and liabilities

- 8 The charitable company has satisfactory title to all assets and there are no liens or encumbrances on the charitable company's assets.
- 9 All actual liabilities, contingent liabilities and guarantees given to third parties have been recorded or disclosed as appropriate.
- 10 We have no plans or intentions that may materially alter the carrying value and where relevant the fair value measurements or classification of assets and liabilities reflected in the financial statements.

Accounting estimates

11 Significant assumptions used by us in making accounting estimates, including those measured at fair value, are reasonable.

Loans and arrangements

12 The charitable company has not granted any advances or credits to, or made guarantees on behalf of,

Legal claims

13 We are not aware of any claims in connection with litigation that have been, or are expected to be, received.

Laws and regulations

14 We are not aware of any instances of non-compliance or suspected non-compliance with laws and regulations whose effects should be considered when preparing the financial statements.

Related parties

15 Related party relationships and transactions have been appropriately accounted for and disclosed in the financial statements. We have disclosed to you all relevant information concerning such relationships and transactions and are not aware of any other matters which require disclosure in order to comply with legislative and accounting standards requirements.

Subsequent events

16 All events subsequent to the date of the financial statements which require adjustment or disclosure have been properly accounted for and disclosed.

Going concern

17 We believe that the charitable company's financial statements should be prepared on a going concern basis on the grounds that current and future sources of funding or support will be more than adequate for the charitable company's needs. We have considered a period of twelve months from the date of approval of the financial statements.

Grants and donations

18 All grants, donations and other income, the receipt of which is subject to specific terms or conditions, have been notified to you. There have been no breaches of terms or conditions in the application of such income.

Yours faithfully

Signed on behalf of the board of directors / trustees

Date

December 2019